# MIRA<sup>71</sup>

AI DRIVEN CUSTOMER EXPERIENCE SOLUTION

# MIRA71

 MIRA71 elevates your customer experience and operational efficiency by integrating Al-powered agents across your communication channels to resolve customer inquiries seamlessly and free your team for calls that need a human touch.

# WHO IT'S FOR

GOVERNMENTAL ENTITIES

ENTERPRISES ACROSS VARIOUS SECTORS

# FEATURES



#### **HUMAN-SOUNDING VOICE**

Shows appreciation, empathy, and active listening to ensure your customers feel valued and heard.



### AUTOMATION

appointment scheduling, freeing staff's time to focus on more complex inquiries



Provides sentiment analysis and insights for better decision-making



## INTEGRATED KNOWLEDGE BASE

Ensures responses are consistent, accurate, and up to date.



#### SEAMLESS INTEGRATION

Easily integrates with existing systems.



## **AUTOMATED, MULTI- CHANNEL SUPPORT**

Automates customer engagement around the clock and across platforms, including phone calls, social media, and instant messaging



#### FEEDBACK COLLECTION

Gathers and analyzes customer feedback effortlessly while offering sentiment and trend analysis to enhance decision-making.

### **CONNECT WITH US**

Ready to transform the way you work? Reach out to schedule a demo: contact@ai71.ai